

Cancellation & Missed Appointment Policy

We understand when things come up and are happy to reschedule your Appointment. However, we hope you understand that *Late Cancellations* and *Missed Appointments* do *not* allow us the ability to fill that Appointment time and patients on our waiting list miss the opportunity to receive needed care.

We Require At Least 12 Hours Prior Notice
Call 507-451-7580 or Text 507-431-0402*

CANCELLATION POLICY

- **Cancelled Appointments with less than 12 hours' notice, the patient will be charged as follows:**
 - Exam Appointments for New and Established Patients with Chiropractic Doctor: \$50 Fee
 - Nutritional Muscle Testing Appointments with Chiropractic Doctor: \$50 Fee
 - Massage Appointments (30, 60, or 90 minutes) with Massage Therapist:
 - 1st Time: \$30 Fee
 - Subsequent Times: Full Price for Scheduled Massage
 - Future Massage Appointments will be pre-paid by the patient when scheduling the Appointment and full price will apply if the massage Appointment is canceled with less than 12 hours' notice.

MISSED APPOINTMENT POLICY

- **Missed Appointments with no communication received, the patient will be charged as follows:**
 - Exam Appointments for New and Established Patients with Chiropractic Doctor: \$50 Fee
 - Nutritional Muscle Testing Appointments with Chiropractic Doctor: \$50
 - Massage Appointments (30, 60, or 90 minutes) with Massage Therapist:
 - Full Price for Scheduled Massage
 - Future Massage Appointments will be pre-paid by the patient when scheduling the Appointment and full price will apply if the massage Appointment is missed.

CREDIT CARD REQUIRED TO HOLD APPOINTMENT

- Patients scheduled for Examinations, Nutritional Muscle Testing, and/or Massage Therapy Appointments are required to provide a credit card to hold the Appointment. The credit card information will be entered into our secure and encrypted credit card system.

*Note: In order for you to Text the clinic and be certain we receive your Text Message you must have previously received a text message to your cell phone # from the Clinic # 507-431-0402. You can always call 507-451-7580 (voice mail is available).